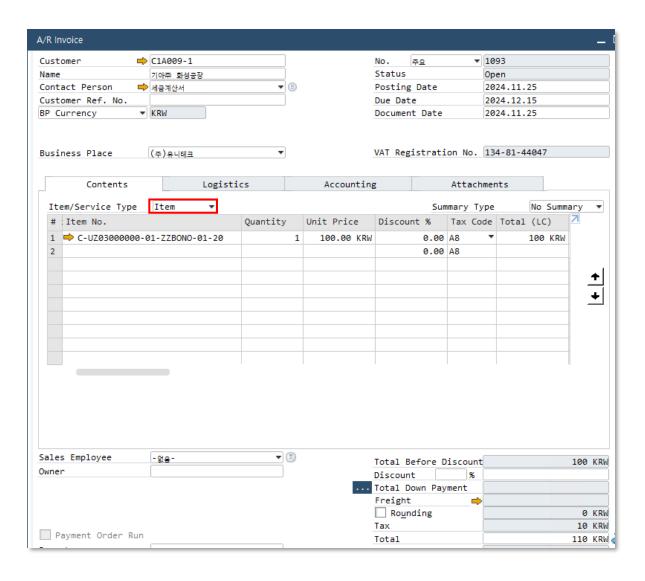# Debit Memo, Credit Memo, Chargeback Process

John Kim

11/24/2024

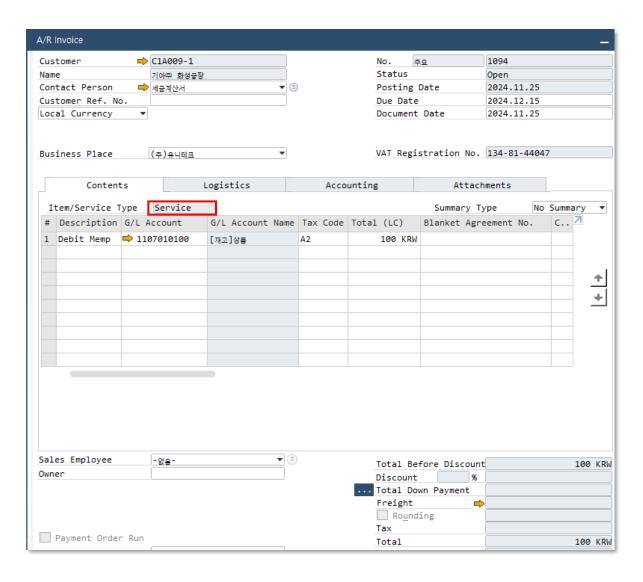**Sales - A/R > A/R Invoice (Item)**

This is 『Invoice』 transaction.

Enter the item code.

The item group (account) is determined based on the item code.

Sales - A/R > A/R Invoice (Service)

This is 『Debit Memo』 transaction.

Enter the description and G/L account.

Sales - A/R > A/R Credit Memo

This is 『Credit Memo』 transaction.

If 'Item' is selected

Enter the item code.
The item group (account) is determined based on the item code.

If 'Service' is selected

Enter the description and G/L account.

4

Banking > Incoming Payments

This is 『Chargeback』 transaction.

In the "Payment Means" popup screen, the 'Balance Due' amount will soon be the 'Chargeback' amount.

Banking > Incoming Payments
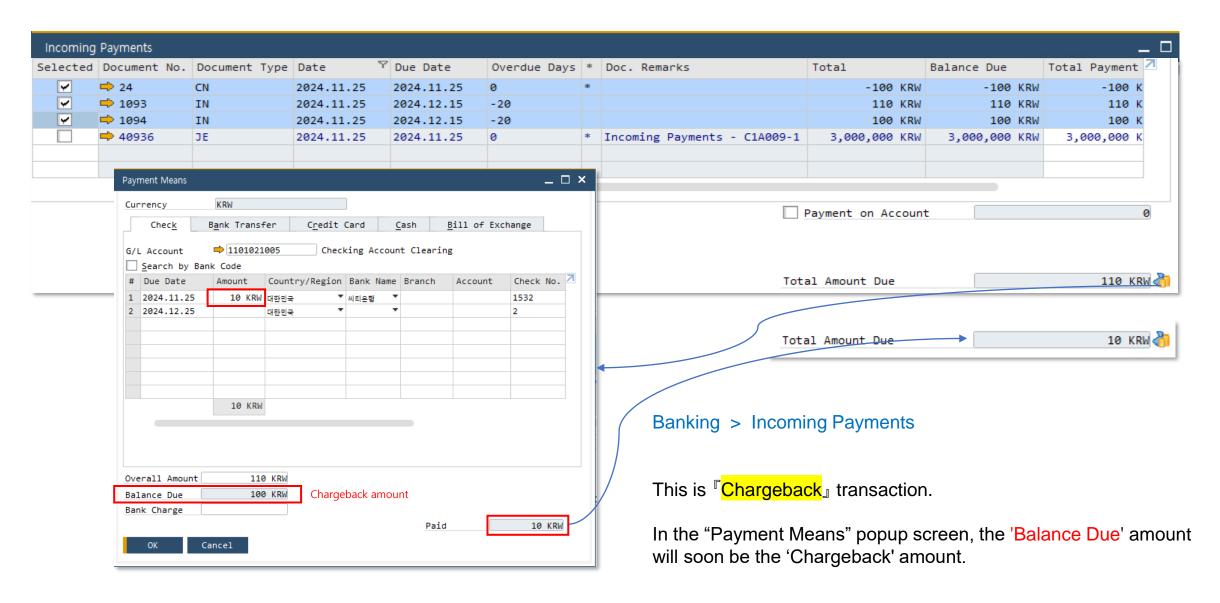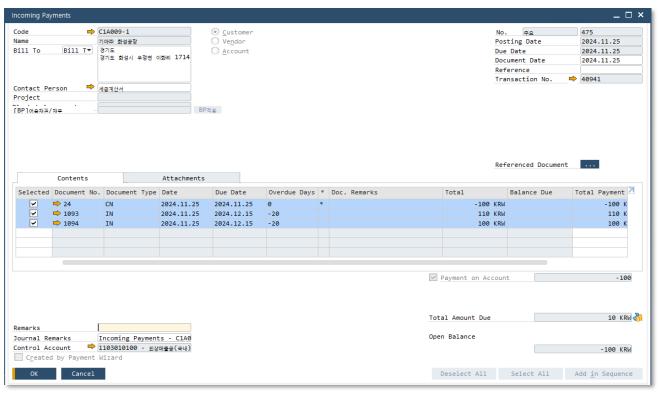
This is 『Chargeback』 transaction.

When 'Chargeback' is processed,

1) G/L : A/R decrease is -(minus) posted. (i.e. A/R increase)

2) A/R : original type='JE', remarks='Incoming Payments', and amount is +(plus)

Origin
RC

Control Acct	CO.관리계정명	Debit	Credit	Remarks
1101021005	Checking Account Clear	10 KRW		Incoming Payments
1103010100	외상매출금(국내)		110 KRW	Incoming Payments
1103010100	외상매출금(국내)		-100 KRW	Incoming Payments

❖ If you check 『Open A/R』again, a new Balance has been created as shown below ('JE' + 'Incoming Payments')

Incoming Payments

Selected	Document No.	Document Type	Date	Due Date	Overdue Days	*	Doc. Remarks	Total	Balance Due	Total Payment
☐	40936	JE	2024.11.25	2024.11.25	0	*	Incoming Payments - C1A009-1	3,000,000 KRW	3,000,000 KRW	3,000,000 KRW
☐	40941	JE	2024.11.25	2024.11.25	0	*	Incoming Payments - C1A009-1	100 KRW	100 KRW	100 KRW